

HOW TO CONTACT US

- To obtain more information
- To schedule an appointment
- To schedule a presentation on topics related to our services
- To inquire about volunteering for the HICAP program

209-558-4540

Although our services are free of charges and fees, you are welcome to make a contribution. Your donation will help us to extend our services to a larger number of Medicare beneficiaries.

The California HICAP network is part of the nation-wide SHIP (State Health Insurance and Information Program)

Senior Medicare Patrol

Our HICAP program is part of the Senior Medicare Patrol, an organization dedicated to awareness and elimination of fraud and abuse in the Medicare program. Ask us what you can do to be a part of this effort!



District 1 - William O'Brien
District 2 - Vito Chiesa
District 3 - Jeff Grover
District 4 - Dick Monteith
District 5 - Jim DeMartini

September 2009



Free services for Medicare beneficiaries

1-800-434-0222
209-558-4540

Counseling by appointment



Department of Aging and Veterans Services
121 Downey Ave #101
Modesto, CA 95354

HICAP

The Health Insurance Counseling and Advocacy Program provides counseling to Medicare beneficiaries of all ages.

Counseling may be by phone, office appointment, or, in shut-in cases, home visits.

We also do community education presentations to organizations interested in health insurance issues affecting seniors and the disabled.

Our annual Medicare Advantage Plan Seminar in October in Modesto features the providers presentation of their product for the following year. Call our office for the details of this event.

HICAP can help you:

- Understand Medicare
- Compare private Medicare supplemental plans
- Review Medicare Advantage (HMO) plans
- Research Medicare Part D (prescription) plans
- Assist with Medicare appeals; challenge claim denials
- Learn about assistance programs
- Explore long term care options
- Clarify your rights as a health care consumer

HICAP services are free of charge.

HICAP Counselors are trained and registered by the California Department of Aging. They provide independent, unbiased information.

HICAP Counselors do not sell any type of insurance or health care coverage. They will not recommend any specific plan or policy.

Get more information from these websites:

www.calmedicare.org

www.cahealthadvocates.org

www.medicare.gov

www.lumetra.com

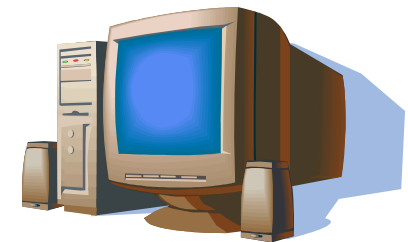
www.canhr.org

www.ssa.gov

www.aoa.gov

www.cms.hhs.gov

www.benefitscheckup.org



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Health Insurance Counseling
and Advocacy Program

Modesto, California